

LIMITED WARRANTY

Springs Window Fashions, LLC ("SWF") provides the following warranties on its Bali®, Graber® and SWFcontract™ products:

TYPE OF WARRANTY

Limited lifetime warranty on all Bali®, Graber® and SWFcontract™ products sold by SWF or by an authorized dealer, other than the products listed below, which have the limited warranty periods as indicated:

2" vinyl and acrylic slats	Three years
Drapery hardware	Three years
FashionPleat pleated shade fabrics	Three years
Vertical louvers (vanes)	Three years
Exterior solar shade products	Five years
Motorization components & accessories (batteries not included)	Five years
Wood and faux wood slats (including composites)	Five years

WHAT IS COVERED

Products are warranted against original defects in materials or workmanship during the specified warranty period.

WHAT IS NOT COVERED

This Limited Warranty does not cover:

- Conditions or damage caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance, including those instructions found at the end of this Limited Warranty.
- Normal wear and tear, including but not limited to fading or yellowing over the lifetime of the product, deterioration when exposed to sunlight for prolonged periods of time, and cord failure as a result of wearing out over time.
- Variations in colors from lot to lot (colors may not exactly match samples or previously purchased products).
- Products that are unusable by reason of mis-measurement or installation not in accordance with the instructions provided by SWF.
- For all products other than exterior solar shades, damage resulting from non-interior applications, exposure to outdoor elements, or extremely high humidity environments.

WHO IS COVERED

This Limited Warranty extends only to the original purchaser.

SWF's OBLIGATIONS

SWF's obligations under this Limited Warranty are limited to the repair or replacement of defective parts or products. SWF is not responsible for shipping costs or labor costs associated with measuring, removing or reinstalling products. Repairs or replacements under this Limited Warranty will be made with like or similar parts.

LIMITATION OF DAMAGES / DISCLAIMER OF WARRANTIES

THIS LIMITED WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY AND ALL LIABILITY OF SWF, WHETHER UNDER THIS LIMITED WARRANTY OR UNDER ANY WARRANTY IMPLIED BY LAW, FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES. EXCEPT AS EXPRESSLY PROVIDED IN THIS LIMITED WARRANTY, SWF HEREBY DISCLAIMS ALL WARRANTIES TO THE EXTENT PERMITTED BY LAW. ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED ARE, TO THE EXTENT PERMITTED BY LAW, LIMITED IN DURATION TO FIVE (5) YEARS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the foregoing limitation or exclusion may not apply to you. This Limited Warranty gives specific legal rights, and you may also have other rights that vary from state to state. No person is authorized to extend or alter this Limited Warranty.

WARRANTY SERVICE

To obtain warranty service, contact the dealer from whom the product was purchased. The dealer will work with SWF to arrange for inspection of the product and warranty service as appropriate.

Warranty claims must be accompanied by the original sales information as well as relevant details regarding the claim, including the nature of the problem, the location of the product, cleaning/maintenance history, etc.

CLEANING AND MAINTENANCE INSTRUCTIONS

Aluminum, Vinyl, and Faux Wood Horizontal Blinds, Faux Wood Shutters, and Pleated Shades may be cleaned with mild soap and water only.

Roller shade fabric may be cleaned by regular dusting or vacuuming with a soft brush attachment. For stained shades, sponge the fabric with a mild detergent and thoroughly rinse. Allow the shade to dry completely before raising. Do NOT completely immerse the fabric. If commercial spot cleaners are used, they must first be tested and allowed to dry on an inconspicuous area, to ensure compatibility.

Solar shade fabric may be cleaned by occasional vacuuming. For stained shades, brush the fabric with a mild detergent and thoroughly rinse. Allow the shade to dry completely before raising. Do NOT completely immerse the fabric. If commercial spot cleaners or diluted bleach mixtures are used, they must first be tested and allowed to dry on an inconspicuous area, to ensure compatibility.

Vertical fabric louvers may be cleaned with regular dusting or vacuuming with a soft brush attachment. Vertical vinyl louvers may be cleaned by using mild detergent and warm water.

Wood blinds may be cleaned by occasional light vacuuming with a brush attachment. More severe soiling can be removed from painted wood blinds by using a soft cloth. Stained wood blinds can be treated with a soft cloth and lemon oil or other wood preservatives.

Wood shutters may be cleaned by occasional light vacuuming with a brush attachment. For minor soiled areas, clean with warm water using a clean cotton cloth. Dry with a second clean cotton cloth. For more severe soiling, use a mild detergent diluted to a 5% solution with room temperature water. Clean with a cotton cloth. Wipe area with clear water to remove any detergent residue and dry with cotton cloth.

Cellular shade fabric may be cleaned by regular dusting or vacuuming with a soft brush attachment. For soil removal, sponge the fabric with a mild detergent and warm water solution and blot dry. If deeper cleaning is desired, ultrasonic or injection/extraction cleaning may be done by a professional blind cleaner.

Professional blind cleaners use a variety of methods to clean blinds and vary in their capabilities. While Springs Window Fashions knows that many of our window treatments can be safely cleaned using the appropriate ultrasonic or injection/extraction cleaning methods, we cannot guarantee the outcome of any cleaning services provided by an independent company. For assistance in locating a certified blind cleaner that serves your area, visit www.blindcleaners.net.

Do not use cleaning methods involving heat, bleach, abrasives, or solvents. Use of these methods will void the warranty.